## Reversal of Influence: Decrease of Innovator's Influence under Information Diversification

# (Extended Abstract)

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## ABSTRACT

Recently, with the advance of information technologies, the amount of available information has increased exponentially. This has a great influence on individual acts because information is quite important for decision making and value judgment. In this paper, we propose a model of information diffusion considering information diversification and investigating its impact. In particular, we focus on the influence of innovators. Contrary to the results of preceding studies, our results reveal that a new phenomenon called "reversal of influence" emerges under information diversification.

#### **Categories and Subject Descriptors**

I.2.11 [Artificial Intelligence]: Distributed Artificial Intelligence—*Multiagent systems*; J.4 [Computer Applications]: Social and Behavioral Sciences—*Sociology* 

### **General Terms**

Experimentation

### **Keywords**

Emergence, Information Diffusion, Reversal of Influence

### 1. INTRODUCTION

Recently, with the advance of information technologies, the amount of available information has increased exponentially. Friedman[1] argues that closing the information gap across the world evens out differences in influence and the power of decision-making. That is to say, the influence is enhanced with the increase of the amount and kinds of information. Since the 1960s, it has been believed that this argument is applicable to not only organizations and countries but also to individuals.

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However, there are some studies questioning those arguments. For instance, Gladwell[2] considered that correct decisions are occasionally made not by considerable thought of professionals but by their "first inspiration" (called adaptive unconscious). From this consideration, he argues that the increase of information does not always enhance the influence and power of decision-making.

The purpose of this study is to clarify and analyze the influence of individuals on information diffusion under information diversification. In this paper, we propose the information diffusion model, which can represent the diffusion of many kinds of information. Using this model, we investigated the phenomenon that occurs in a society with information diversification.

### 2. PROPOSED MODEL

We define that N individuals are agents  $a_i (i = 1, 2, \dots, N)$ , and M kinds of information are  $b_k (k = 1, 2, \dots, M)$ . Each agent has one or more kinds of information. In general, individuals have different amounts and kinds of information due to their motivation and interest in gathering information. In our model, agent  $a_i$  has information capacity  $c_i$ , which represents the amount of information  $a_i$  can have. During one time-step of a simulation run, two agents are selected randomly and information diffuses from one agent to the other. In the real process of information diffusion, people easily accept the opinions of experts; therefore, we define the probability  $p_{ij}$  of information diffusion from agent  $a_i$  to  $a_j$  as the following equation.

$$p_{ij} = \begin{cases} c_i/c_j & \text{if } c_i < c_j \\ 1 & \text{otherwise} \end{cases}$$
(1)

Diffusing information is selected randomly from information owned by the source agent.

Next, to analyze the influence of agents on information diffusion, we define a measure of the influence. To calculate it, we consider the diffusion paths of information  $b_k$  when agent  $a_j$  has  $b_k$ . We define  $\omega_k$  as the set of diffusion paths of  $b_k$ . In paths of  $b_k$  diffused to  $a_j$ , we define links connecting pairs of agents: the agent that transmitted information and the agent that received it directly. The distance  $d_{ij}$  is defined as the number of links between  $a_i$  and  $a_j$ . The influence  $\sigma_i$ 



Figure 1: Changes in average influence.

of  $a_i$  on diffusion of  $b_k$  is defined as follows.

$$\sigma_i(b_k) = \sum_{j=1}^N \sum_{\omega_k} \left(\frac{1}{2}\right)^{d_{ij}-1} \tag{2}$$

The influence  $\sigma_i(b_k)$  is increased when  $a_i$  diffuses  $b_k$  by itself, or agents that received  $b_k$  from  $a_i$  diffuse  $b_k$  to other agents, or both.

### 3. IMPACT OF INFORMATION DIVERSI-FICATION

The purpose of this simulation is to analyze the effect of information diversification on the influence of innovators. We regard information diversification as the increase of kinds of information. In this simulation, based on the argument of Rogers[3], we divided agents into three categories: innovators, early adopters, and followers. Table 1 shows the number of agents and the information capacity in each category. We assigned the information to all the agents. Assigned information was selected at random up to the information capacity of each agent.

Figure 1 shows the relationship between kinds of information M and the average influence at each category. In Fig. 1, early adopters have the biggest influence when  $M \ge 100$ . This result is contrary to previous results of diffusion studies. That is to say, under information diversification, early adopters influence the whole community to a greater degree than innovators. We call this phenomenon "reversal of influence."

Next, we analyzed the cause of reversal of influence. The phenomenon is considered to be caused by the variety of information that innovators have. Innovators have a huge variety of information because their information capacity is large. Innovators cannot control the transmission of information because they have much information. That is to say,



Figure 2: Relationship between degree of flatness  $F_i$ and average influence in each category (M = 200).

innovators cannot handle priorities of information and all values of information are the same. We say that in this situation "information is *flat*". Therefore, we focus on degree of *flatness*. We clarified the relationship between the degree of *flatness* and the decrease of influence. For this purpose, we define the *flatness* rate  $F_i$  of agent  $a_i$  as the following equations.

$$F_i = \frac{c_i - (\text{number of } b_1 \text{ that } a_i \text{ has})}{c_i} \tag{3}$$

In each trial, the following information is assigned to one innovator:  $c_i \times (1 - F_i)$  information  $b_1, c_i \times F_i$  information that is selected randomly except  $b_1$ .

Figure 2 shows the relationship between degree of flatness  $F_i$  and the average influence in each category under M = 200. In Fig. 2, reversal of influence occurs when  $F_i > 0.7$ , and there seems to be a threshold of reversal of influence near 0.7. Since early adopters also tend to have information that is flat in this simulation, the 0.7 is the value of whether information early adopters have is flatter than information innovators have. That is to say, reversal of influence occurs when information innovators have is flatter than information early adopters have.

#### 4. CONCLUSION

In this paper, we analyzed the effect of information diversification on influence of individuals. From the results of simulation, we found a new phenomenon called "reversal of influence." The phenomenon means that the most influential individual changes with the increase of kinds of information, and this occurs when innovators have information that is *flat*. Our results encourage a reconsideration of the meanings of preceding studies for today's society.

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